

Come join us for the next in-person education event!

ETHEA is proud to offer:

Risk Issues We Face in Our Daily Roles

Where: Calhoun's On the River, 400 Neyland Dr, Knoxville, TN 37902

When: November 8th – networking & dinner begin at 5:30pm, panel discussion 6pm.

Cost: \$10 for ACHE member, \$15 for non-members



This event offers 1.5 Face to Face education credits.

Organizations are now driving towards “zero harm” initiatives that involve the entire organization to be onboard with the concept to succeed. In today’s challenging healthcare environment, organizations face many types of risk such as quality and safety, financial, competition, care for the uninsured, resources for technology, workforce shortages, the political and economic environment.

The purpose of this program is to explore the impact of the identified risk issues for hospitals, such as:

- “Never” events
- Zero Harm
- Risk Management Programs
- Quality & Safety
- Finance

Moderator:

Janice Belbeck – Adjunct Faculty, Georgetown University and Project Advisor and Leadership Development Coach, Haslam College of Business, University of Tennessee

Janice Belbeck is a leadership mentor and expert in healthcare operational innovation, business analysis, and quality improvement. She completed her bachelor’s degree at Michigan State University, a master’s degree in public affairs and human services administration from Rider University, and a doctoral degree in nursing at Georgetown University. After a brief period in clinical nursing, Janice moved into healthcare administration. After working in operational VP roles for a decade, she was asked to serve as corporate vice president for quality improvement. After a decade there, she moved into consulting roles. Currently, Janice serves as an adjunct professor for Georgetown University and as a leadership development coach and project advisor with MBA students at the University of Tennessee. She was awarded Fellow status in the American College of Healthcare Executives in 2004.



Panelists:

Jamie Gwinn - Director of Risk Management for Covenant Health.

Jamie is a Registered Nurse with 22 years of diverse experience and has held a variety of healthcare leadership roles. She holds a bachelor’s degree in nursing and a master’s degree in Nursing Leadership and Administration of Health Care Systems. Gwinn is one of only 124 people in Tennessee to hold a certification in Patient Safety (CPPS) through the Institute for Healthcare Improvement (IHI). This credential is earned by professionals who have demonstrated a high level of proficiency in the core standards of patient safety and is awarded through a thorough examination covering five patient safety domains including Culture,



Leadership, Patient Safety Risks and Solutions, Measuring and Improving Performance, Systems Thinking and Design / Human Factors.

Gwinn has completed the University of Tennessee Haslam School of Business: Nursing Leadership Certificate Program and the TN chapters of the American College of Healthcare Executives Clinical Leadership Academy

April Mount - Chief Nursing Officer at Fort Sanders Regional Medical Center.

Mount brings more than 20 years of progressive experience as a nurse and nurse leader. She has been instrumental in achieving and maintaining Magnet designations for nursing excellence. In her most recent role, Mount was responsible for the operating performance of Emory University Orthopaedics & Spine Hospital and Emory University Smyrna in Georgia, along with supporting the advancement of nursing practices. She also works as a Disease Specific Reviewer for The Joint Commission. She has extensive experience with Lean and process improvement to drive a high reliable culture.



Mount is a member of the American Organization of Nursing Leadership (AONL) and the National Association of Orthopaedic Nurses. She has achieved Medical/Surgical and Advanced Nurse Executive Certifications from the American Nurses Credentialing Center. She received a Master of Science in Nursing degree with emphasis in nursing healthcare leadership from Grand Canyon University and a Bachelor of Science in Nursing degree from Mercer University.

Jennifer Radtke - Vice President of Quality and Safety at UT Medical Center.

Jennifer has spent more than 15 years in nursing leadership, infection prevention, and quality/patient safety. She obtained her bachelor's of science in nursing from Florida International University and her master of science in nursing from East Tennessee State University.



She is certified in infection prevention & control and trauma nursing, She is a member of the Association of Professional in Infection Prevention. She is the recipient of several nursing and nurse leader awards. She was in the 2015 Nurse Fellowship Class of American Organization for Nurse Leadership. She was recently awarded the Tennessee Hospital Association Patient Safety Leadership Award.

Tammy Van Dyk - Director of Quality Management and Patient Safety for East Tennessee Children's Hospital.

The role includes oversight of infection prevention, patient experience, accreditation requirements, quality management, patient safety, medical staff credentialing, IRB, and program development. She has held positions including staff nurse, manager, analyst, simulation coordinator, nursing school faculty, and regional faculty for AHA Pediatric Advanced Life Support.



Tammy got her Bachelor of Science in Nursing from the University of Tennessee, her Master of Business Administration from the University of Tennessee, and a Master of Science in Nursing Administration from the University of Phoenix. Tammy was recognized for her contributions to hospital patient safety in 2019 with the Tennessee Hospital Association Patient Safety Leadership Award. She has professional affiliations with Solutions for Patient Safety, American Organization of Nurse Leaders, Society for Simulation in Healthcare, and National Association for Healthcare Quality.

This program has been developed and is presented locally by ETHEA. The American College of Healthcare Executives has awarded 1.5 ACHE Face-to-Face Education hours to this program. To receive credit for this program, your name MUST appear on the sign-in sheet.

For any questions regarding this event, please contact Chris McCracken at chrismccracken629@gmail.com

Please RSVP by signing up on our website: <https://myethea.com/meetinginfo.php>